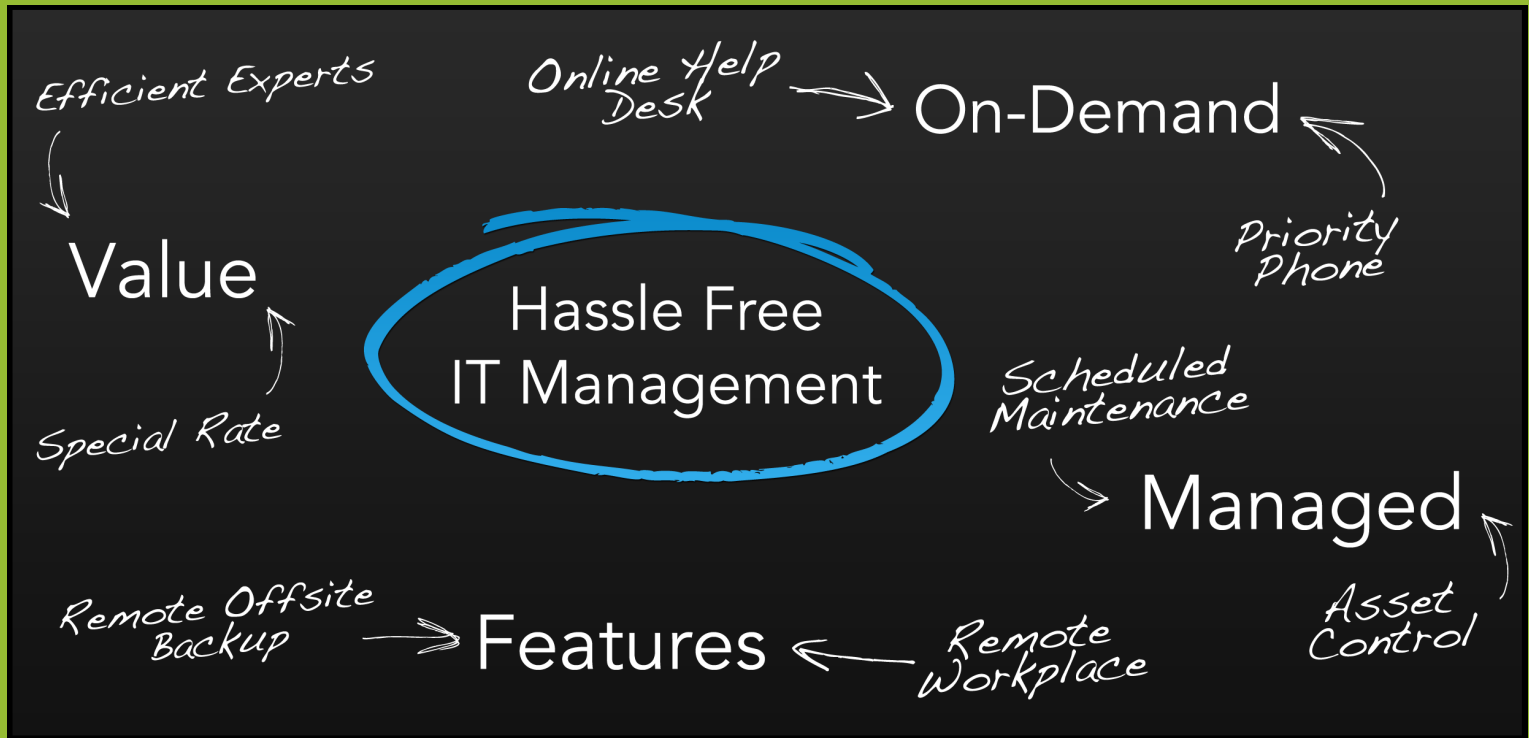


# Get back to business with hassle free proactive IT Management.



Focus on your core business  
and leave the technology  
management to us.

Total IT Management from  
Com Connect. Your business needs IT.



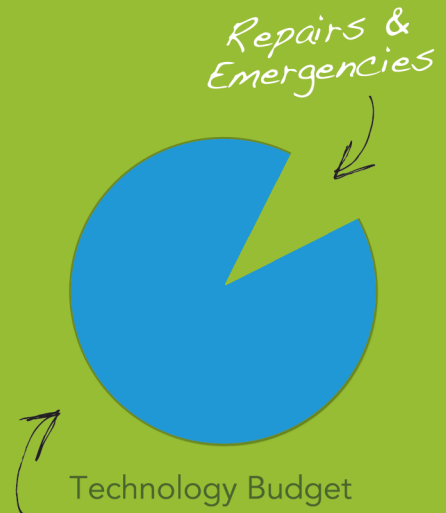
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[www.comconnect.net.au](http://www.comconnect.net.au)

# Benefits focused IT Management that reduces costs and increases efficiency.

## IT Management Benefits

- Reduced Downtime
- Lower Maintenance Costs
- Prevent Major Outages
- Free More Time for Business Tasks
- Extra Funds for Core Business
- Improved System Performance
- Access to Business Analysts
- Advanced Procurement Process
- Understand your IT Cost Centres
- Reduced Service Rate
- Data Security



*Online Marketing,  
Software, Creative  
Services and Profit  
Generators*

**Reduce the Repair Bill**

## We help you assign more of your technology budget to marketing & revenue generators.

PLANNING

MAINTENANCE

REVIEW

*IT Management as an  
integrated business  
function.*

*Build efficiency  
through business  
process.*



comconnect

# Feature packed IT Management from us, means hassle free IT for you.

## Value

- Discounted Service Rate
- Priority Service
- Guides & How-to Sheets
- CD/Software Archiving
- Equipment History Reports

## Management

- Standard User Management
- Asset Information Management
- Network Documentation
- Password Management
- Licensing Management

## Monitoring

- Active Server Monitoring
- Workstation Monitoring
- Storage Management
- Active Network Security

## Maintenance

- Anti-Virus Maintenance & Updates
- Windows Updates
- Monthly Backup Restore Testing
- Equipment Firmware Upgrades
- SPAM List Management

## Priority support that keeps your business doing just that.



Priority  
**Phone**  
Support



Priority  
**Email**  
Support



Priority  
**Online**  
Support

*Serious Business level support.*



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# Windows, Apple, Linux or mixed environment. We can manage it all.

## Experts

- Microsoft, Apple and Unix Technologies.
- Network Administrators
- Database Architects
- Process Designers

## Cloud and SaaS

- Managed Cloud and SaaS Service Specialists Available
- Reduce Costs and Leverage Opportunities
- Planning & Evaluation

## Virtualisation

- Simplify and Consolidate
- Get more from your Systems
- Experts in Virtual Infrastructure Management
- vmware, vSphere and kvm

## Knowledgeable

- Unique Knowledgebase
- Gain access to our teams huge skill set
- Fully trained

**Your business deserves to work with an expert team.**



**ORACLE**



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# IT Management plans that ensure you receive the support you need.

## IT Management Plans Based on Network Size

1 – 5 MACHINES \$195	6 – 10 MACHINES \$295	11 – 15 MACHINES \$495	16+ MACHINES NEGOTIABLE	STANDARD RATE DISCOUNTED FROM \$130 TO \$90
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## Response Time Guarantee for time critical business

SAME DAY GUARANTEE FREE	4 HOUR GUARANTEE \$200	2 HOUR GUARANTEE \$350	2 HOUR 24/7/365 \$700	10% DISCOUNT WHEN BUNDLED!
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## Security & Web Filter improve productivity and protect your data

RESIN PLUS \$60	RESIN PRO \$110	RESIN ENTERPRISE \$350	MONTHLY & OUTRIGHT OPTIONS	10% DISCOUNT WHEN BUNDLED!
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## Bundle the Lot great savings available if you choose total protection

You can bundle all of the items above and receive a total discount of **15%**.

**AVERAGE BUNDLE SAVINGS FOR SMALL BUSINESS IS OVER \$130**

*Our bundles give you total management for less.*



Note: All Prices are Exclusive of GST

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[www.comconnect.net.au](http://www.comconnect.net.au)

**If you want more from your  
IT systems, call Com Connect  
today and let us show you how.**

**Phone (02) 9037 1594**

**Email [info@comconnect.net.au](mailto:info@comconnect.net.au)**

**Visit [comconnect.net.au](http://comconnect.net.au)**



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